

# Health District

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Name

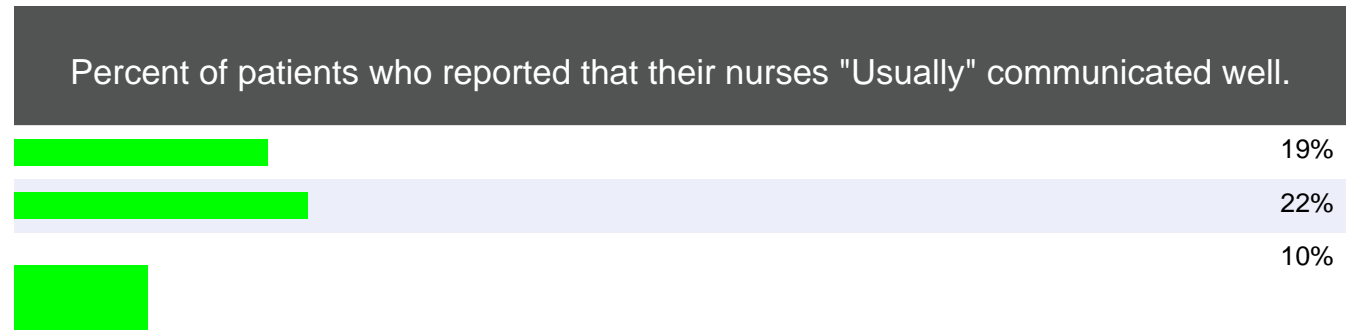
UNIVERSITY OF MIAMI HOSPITAL

JACKSON MEMORIAL HOSPITAL

ANNE BATES LEACH EYE HOSPITAL

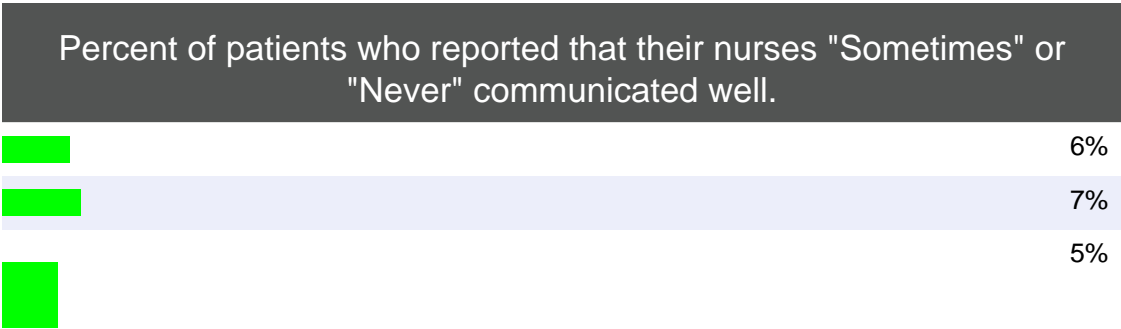
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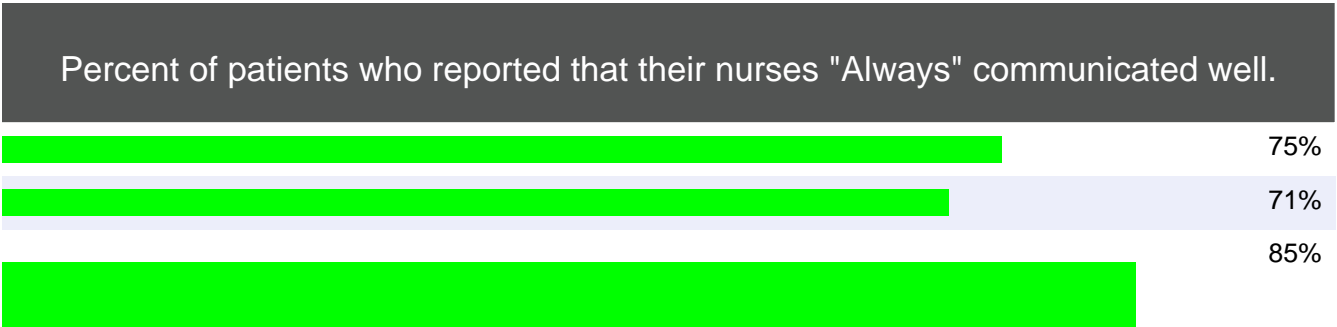
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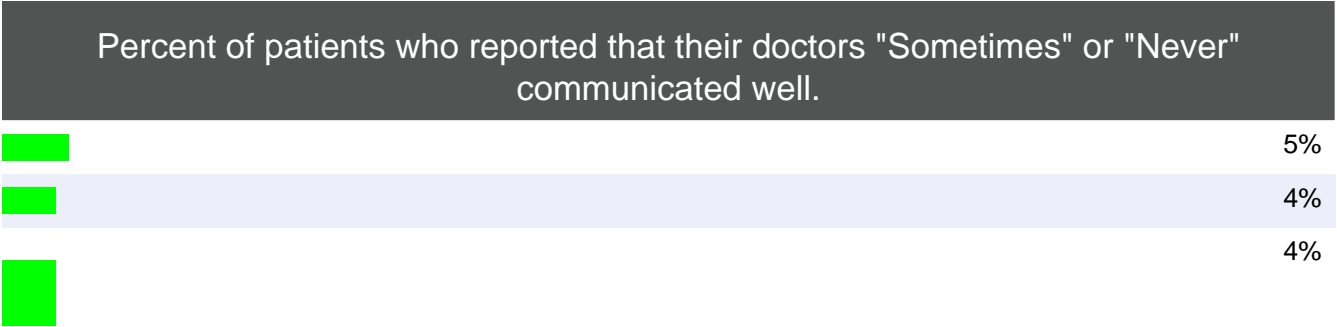
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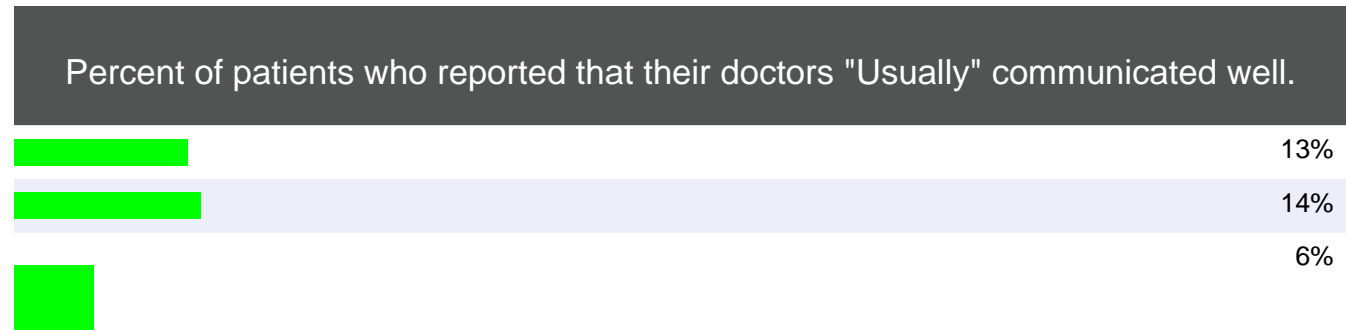
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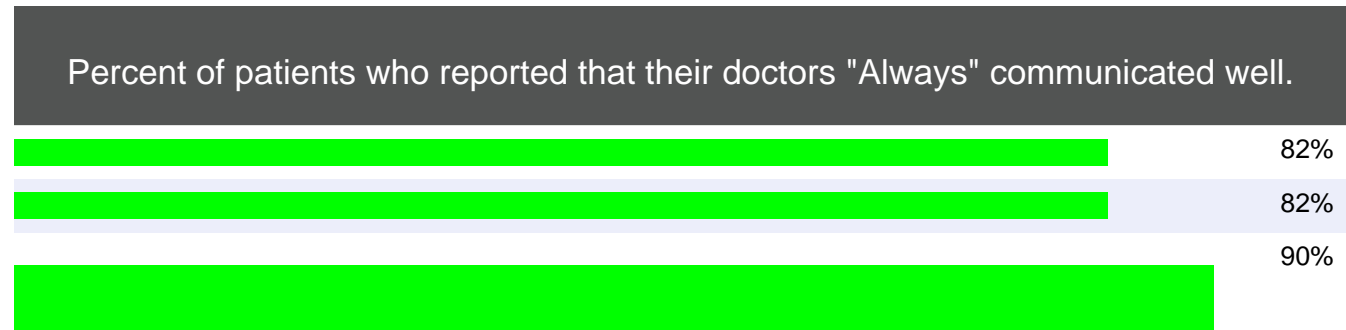
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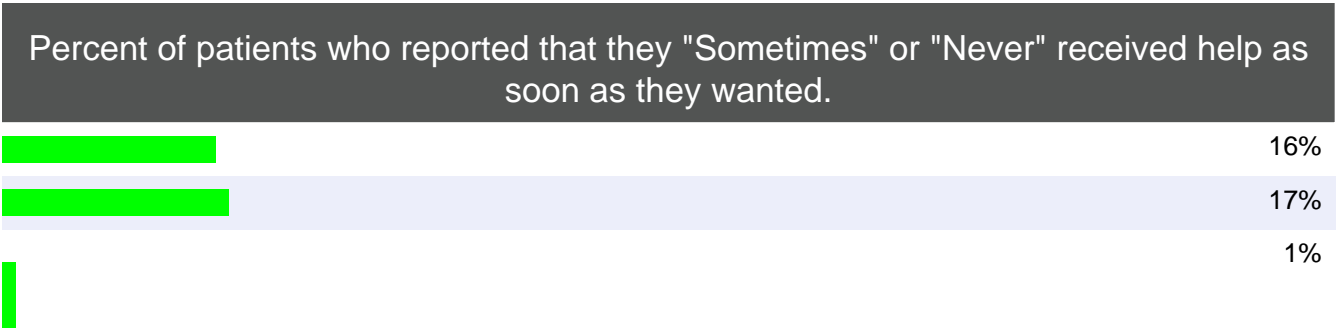
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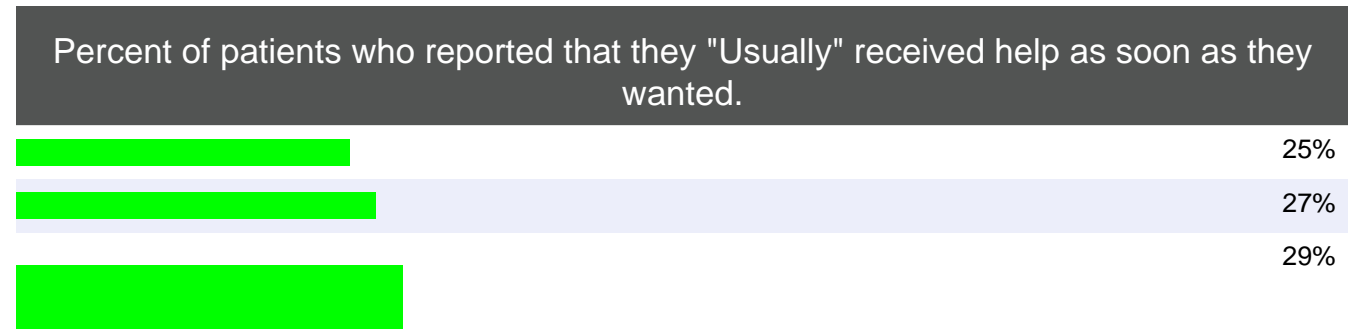
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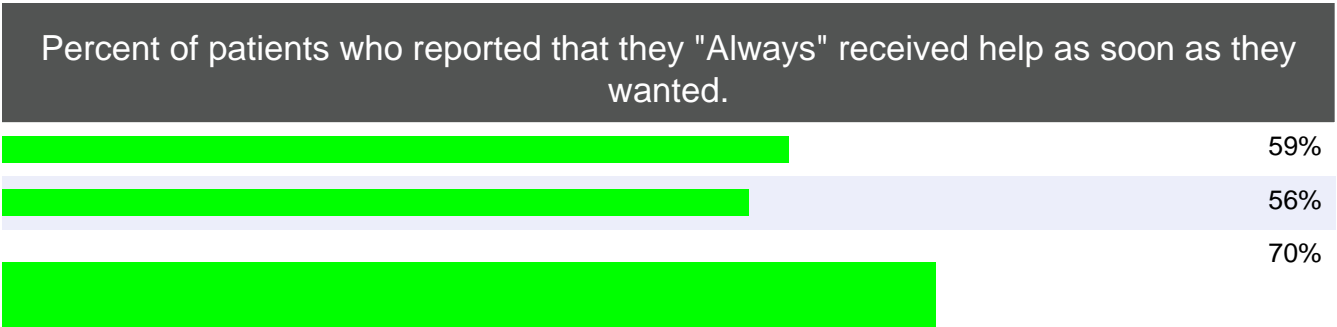
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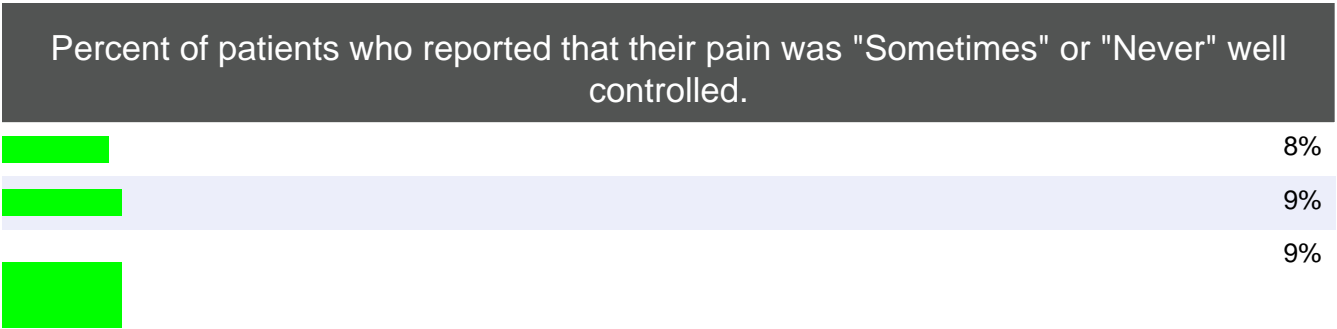
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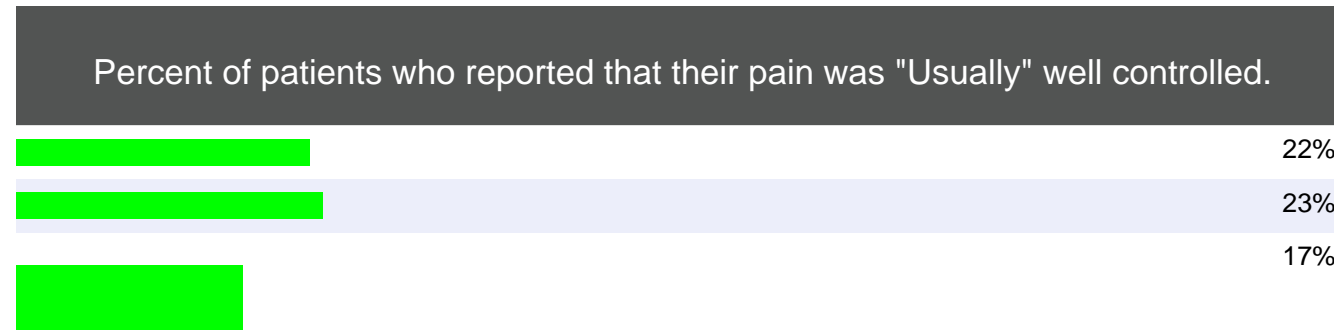
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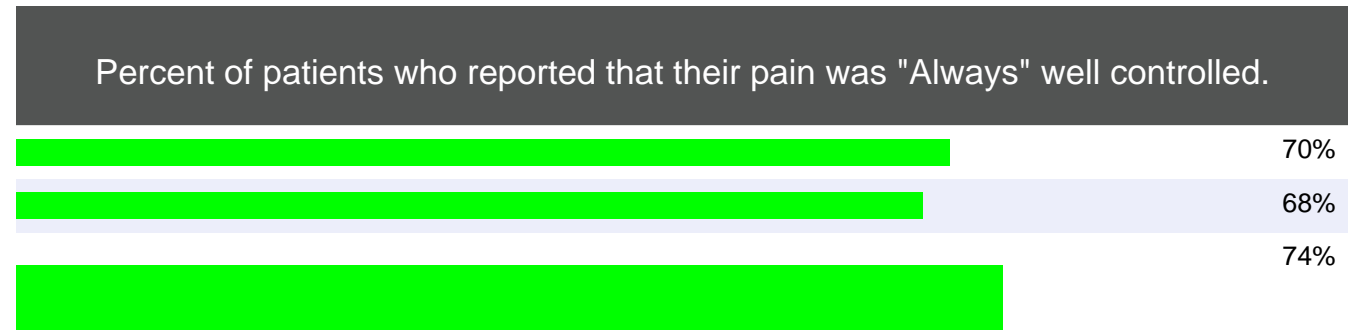
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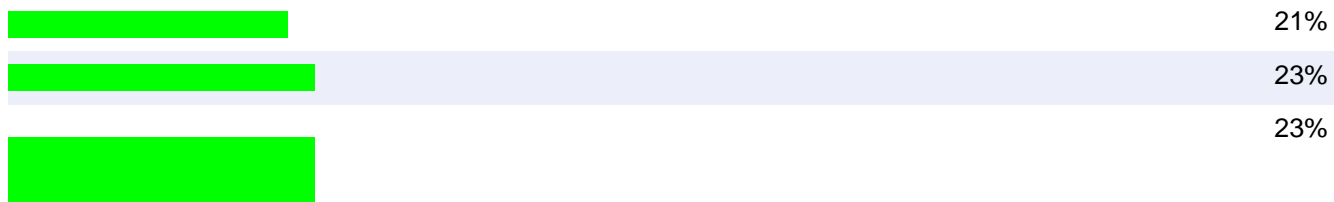
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



# Health District

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



# Health District

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



# Health District

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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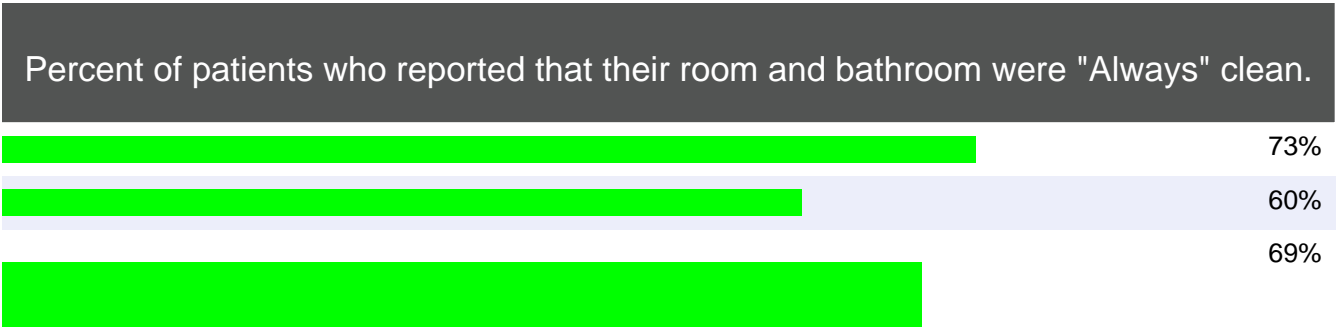
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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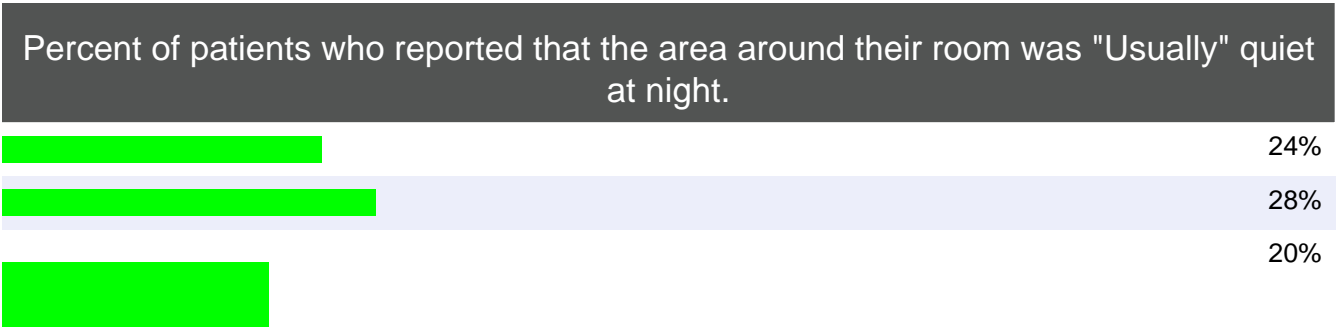
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Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



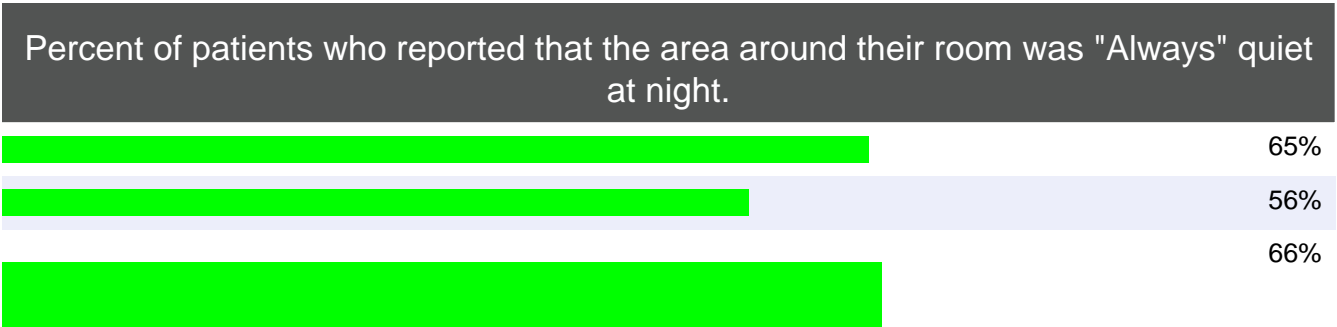
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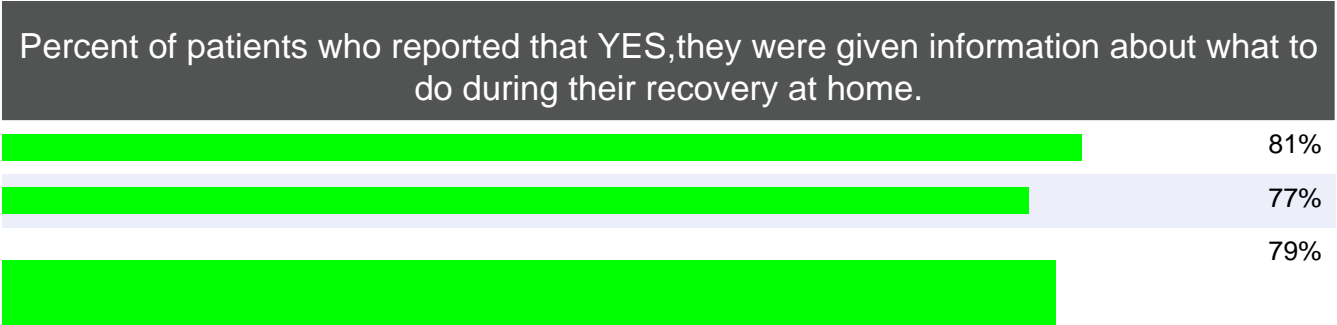
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Percent of patients who reported that they were not given information about what to do during their recovery at home.



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Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0  
(lowest) to 10 (highest).



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported NO,they would not recommend the hospital.



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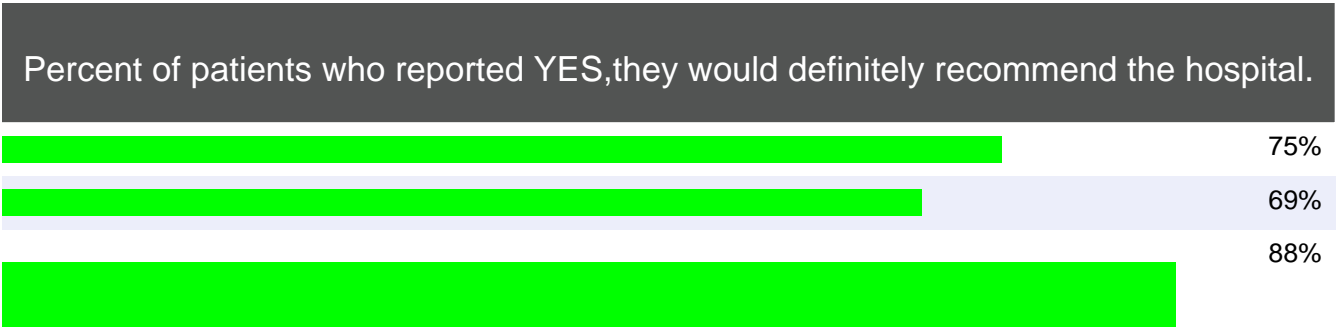
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Percent of patients who reported YES,they would probably recommend the hospital.



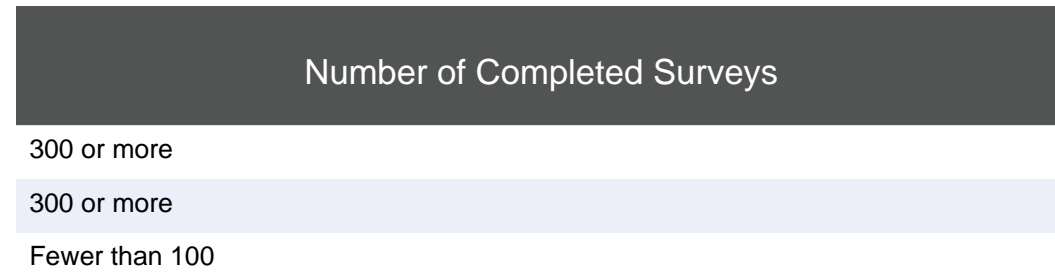
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Survey Response Rate Percent	Hospital Footnote
	24%
	24%
	57% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance